Huon Valley Volunteering
Survey: Have Your Say

Huon Valley Council and Volunteering Tasmania have been working with a Local Volunteer Network Group to develop a community-based volunteering strategy that supports a sustainable and thriving volunteering community in the Huon Valley.

We recently circulated a survey to hear from you about some of the issues and opportunities for the volunteering community. This information has been summarised into a number of focus areas with key actions / ideas.

To ensure that we build a strong strategy that works we'd like to hear from you. Please rate how important you think each of these ideas are to building a more sustainable volunteering community in the Huon Valley.

Visit the Huon Valley Council website for more information:
www.huonvalley.tas.gov.au/haveyoursay

Flexible, Diverse and Accessible Volunteering Opportunities

To create more flexibility and accessibility for people to volunteer in the Huon Valley how important are the following ideas?

	Not at all important	Somewhat important	Important	Quite important	Extremely important
Families/parents involved or family friendly volunteering	☐	☐	☐	☐	☐
Online, project based activities that are short term and event based	☐	☐	☐	☐	☐
After work hours and weekend volunteering opportunities	☐	☐	☐	☐	☐
Good induction programs and training/education for new volunteers	☐	☐	☐	☐	☐
Soft entry points – create welcoming groups, bring a buddy, new people get a mentor, 'try it out' days for new volunteers to feel more comfortable	☐	☐	☐	☐	☐
Match volunteers with meaningful roles that link with their skills and interests	☐	☐	☐	☐	☐

Best Practice Volunteer Management - Support

How important are the below options to increase the capacity of volunteer organisations / groups and offer support?

	Not at all important	Somewhat important	Important	Quite important	Extremely important
Reduce red tape for program / project delivery	☐	☐	☐	☐	☐
Access to free or low-cost facilities and resources	☐	☐	☐	☐	☐
Standard templates for groups / organisations (risk assessments, safety plans, COVID event plans, etc.)	☐	☐	☐	☐	☐
Training for organisations (governance and succession planning, how to recruit new/younger volunteers, how to become a Centrelink approval organisation, etc.)	☐	☐	☐	☐	☐

Best Practice Volunteer Management - Volunteer Recognition

How important are the below ideas when recognising / celebrating local volunteers?

	Not at all important	Somewhat important	Important	Quite important	Extremely important
Celebrations for volunteers (social gatherings, events, awards, etc.)	☐	☐	☐	☐	☐
Volunteers involved in decision making, especially if it affects/involves volunteers	☐	☐	☐	☐	☐
Promotion and stories of volunteer contributions shared across the community	☐	☐	☐	☐	☐
Reimbursement of out-of-pocket expenses for volunteers (meals, transport fares, or a free piece of merchandise - an item of clothing that represents the organisation/event)	☐	☐	☐	☐	☐
Big celebrations (some people don't like being recognised and don't like the fuss.)	☐	☐	☐	☐	☐

Demand for Volunteers

To make sure volunteers are doing what volunteers should be doing, and are well supported in their roles, how important are the following ideas?

	Not at all important	Somewhat important	Important	Quite important	Extremely important
Reduce the red tape to becoming a volunteer	☐	☐	☐	☐	☐
Not overloading volunteers which leads to burnout, drop off or dissatisfaction (check-ins, feedback processes)	☐	☐	☐	☐	☐
A checklist to ensure that volunteers aren't doing what should be paid roles	☐	☐	☐	☐	☐
Succession planning within volunteering organisations (including mentoring people into new roles)	☐	☐	☐	☐	☐

Collaboration

How important are the following ideas to work better as a volunteering community in the Huon Valley?

	Not at all important	Somewhat important	Important	Quite important	Extremely important
Collaborate across groups to share knowledge, skills, offer training courses and to solve problems	☐	☐	☐	☐	☐
Council working with groups to encourage them to work effectively together and reduce the duplication of groups and activity	☐	☐	☐	☐	☐
Create a volunteer culture by partnering with schools and businesses	☐	☐	☐	☐	☐
Umbrella model – small groups joining larger groups to run projects (reduce cost and burden for small groups)	☐	☐	☐	☐	☐
Promote and celebrate local businesses that support volunteering and work with businesses to increase the number of working volunteers / volunteer programs	☐	☐	☐	☐	☐
Standard insurance for volunteering	☐	☐	☐	☐	☐
As a community continue to work with Council and Volunteering Tasmania to lobby for issues that are state or federal issues	☐	☐	☐	☐	☐

Youth Participation

How important are the below ideas when trying to attract younger people into volunteering?

	Not at all important	Somewhat important	Important	Quite important	Extremely important
Programs within schools to encourage younger people to volunteer	☐	☐	☐	☐	☐
Volunteer groups being 'family friendly' so that volunteers can bring along their children	☐	☐	☐	☐	☐
Mentoring programs with current volunteer programs	☐	☐	☐	☐	☐
Create a volunteer culture by partnering with schools and businesses	☐	☐	☐	☐	☐
Volunteer groups considering project-based activities that are relevant and designed by young people	☐	☐	☐	☐	☐
Placements for students into specific roles to help them gain relevant experience	☐	☐	☐	☐	☐

Access to Information

To increase people's awareness of volunteering in the Huon Valley, how important are the following ideas?

	Not at all important	Somewhat important	Important	Quite important	Extremely important
Clearer outline and communication of expectation (role descriptions with detail of time commitment, skills required and process to become a volunteer)	☐	☐	☐	☐	☐
Improve local promotion of opportunities and celebrate the volunteer community (TV ads, celebrations days, noticeboard, one stop shop for volunteering, local website with opportunities, sell the need and purpose, share success stories)	☐	☐	☐	☐	☐
Develop an online platform for easy access to local volunteering information	☐	☐	☐	☐	☐
Drop in and ask at the new Huon Valley Hub	☐	☐	☐	☐	☐
Work with local business to promote volunteering opportunities (local real estate providing volunteering info to new residents)	☐	☐	☐	☐	☐

Any additional comments:

HOW TO SUBMIT

In person
Huon Valley Council Customer Service Centre, 40 Main Street, Huonville

Mail it to
Huon Valley Council PO Box 210, Huonville, Tasmania 7109

Complete this survey online
www.huonvalley.tas.gov.au/haveyoursay

For more info
Community Engagement Officer
Phone: (03) 6264 0300
hvc@huonvalley.tas.gov.au