



MEDIA RELEASE

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Have Your Say: Community Communications Survey 2019

Huon Valley residents are invited to complete a Community Communications Survey to help Council understand and improve the way we provide information and connect with our community.

As identified in the Community Engagement Framework, understanding the Huon Valley community and having the community understand Council is essential to delivering services for our residents and helps us to achieve our goals.

“This survey will help us develop Council’s Communications Strategy, which was one of the goals in the Annual Plan 2019–2020,” said Huon Valley Council Mayor Bec Enders.

The Strategy will take into account:

- What the community looks like (demographic information)
- What kinds of things people want to hear about from Council
- How people want to receive information, what information they want and how they want Council to communicate with them

You can Have Your Say by completing the survey on our website at huonvalley.tas.gov.au before **5pm Friday 29 November 2019** when submissions close.

Hardcopy surveys are also available from Council’s Customer Service Centre at 40 Main Street, Huonville. Please fill the survey out, then scan and email your answers to hvc@huonvalley.tas.gov.au.

“It is very important for us to understand what kinds of information the people of the Huon Valley want from Council, and how they want to find out about it,” said Cr Enders. “The results of this survey will help us make sure we are communicating in a way that is meeting the needs and desires of all members of our community. I encourage you to please take this opportunity to let us know your thoughts and ideas so we can continue to improve.”

For more information: Mayor Bec Enders (03) 6264 0300

Communications & Media Officer

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